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Commission on
Accreditation for Law
Enforcement Agencies

2021 Annual Statistical Summary of Complaints and Internal Affairs Investigations

Background

This document has been prepared as a statistical summary of complaints filed against members of the Troy Police Department in 2021. This summary follows CALEA Standard 26.2.5 that requires, *“The agency compiles annual statistical summaries of complaints and internal affairs investigations, which are made available to the public and agency employees.”*

Policy

It is the policy of the Troy Police Department to investigate all allegations of employee misconduct or accusations against the agency in general. All reports or accusations, regardless of source, another employee (internal), an outside source (external), or anonymous complaint will be completely investigated in order to ensure the integrity of the agency and its members.

Complaints of a criminal nature or those that could potentially result in serious discipline such as termination, demotion, loss of wages, or benefits will be formally investigated by the internal affairs function. This may include, but are not limited to allegations of corruption, excessive use of force, or a violation of a person's civil rights.

Complaints of a less serious nature will be conducted by the employee's immediate supervisor. Examples of this type of complaint could include rudeness to the public, inadequate service, or other policy violations.

Conclusion of Fact

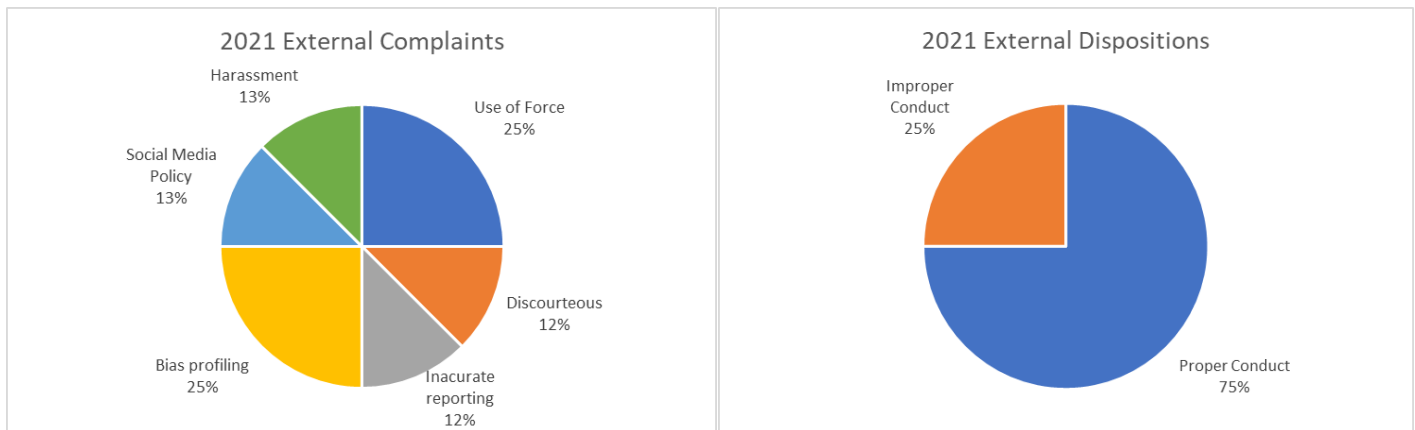
Investigations, once complete, will include one of the following findings:

- **Proper conduct** is that the allegation is true but the action of the department or the employee was consistent with department policy.
- **Improper conduct** is that the allegation is true and the action of the department or the employee was inconsistent with department policy.
- **Policy failure** is that the allegation is true, and although the department or employee action was not inconsistent with department policy, the complainant suffered harm.
- **Insufficient evidence** is that there is insufficient proof to either confirm or refute the allegation.
- **Unfounded** complaint is that the allegation is demonstrably false or there is no credible evidence to support the allegation.

Statistics

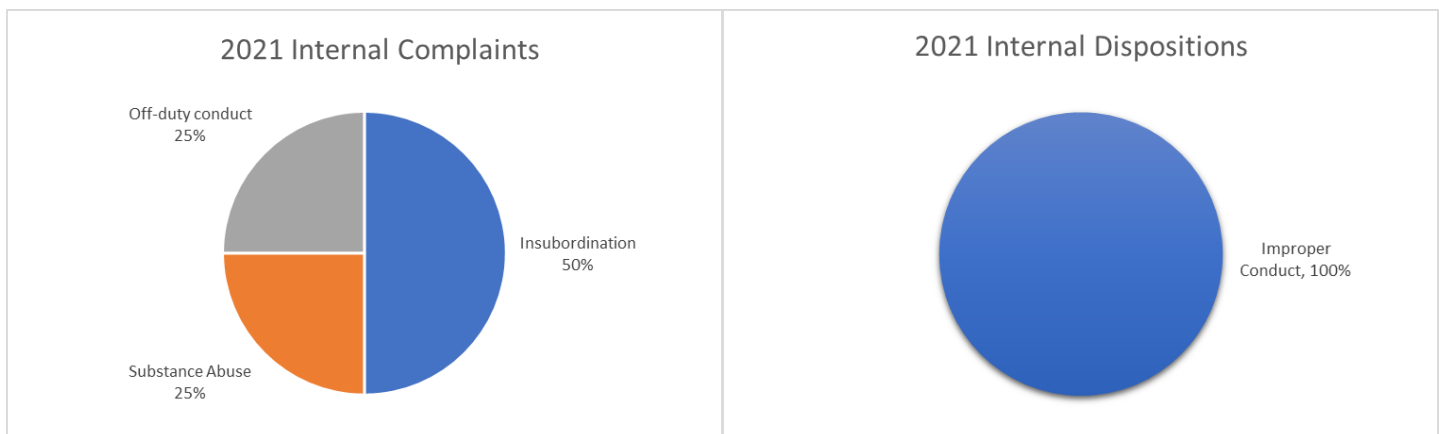
2021 External Complaints

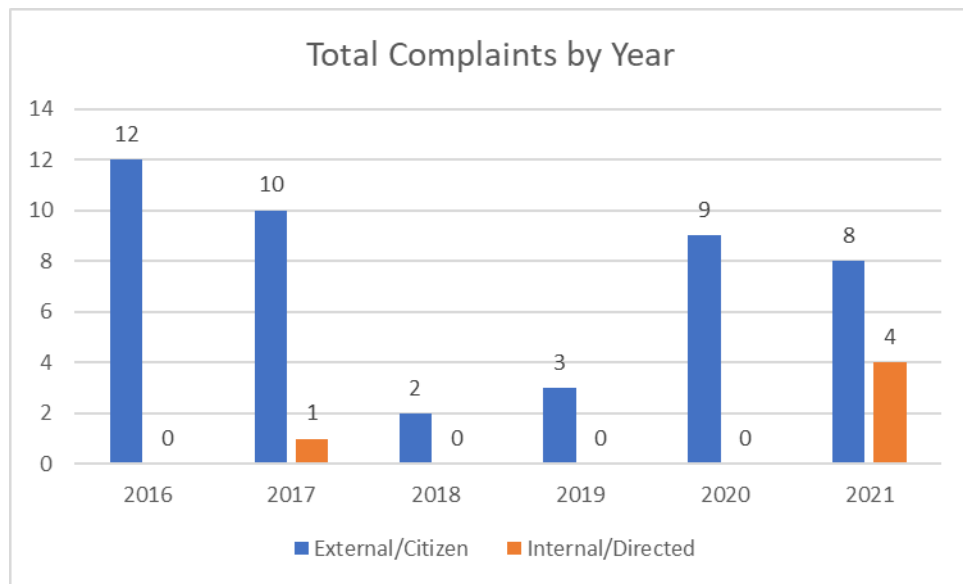
Internal Affairs	Received	Proper Conduct	Improper Conduct	Policy Failure	Insufficient Evidence	Unfounded
Use of Force	1		1			
Total	1		1			
Complaints	Received	Proper Conduct	Improper Conduct	Policy Failure	Insufficient Evidence	Unfounded
Use of Force	1	1				
Discourteous	1	1				
Inaccurate reporting	1	1				
Bias profiling	2	2				
Social Media Policy	1		1			
Harassment	1	1				
Total	7	6	1			



2021 Internal Complaints

Internal Affairs	Received	Proper Conduct	Improper Conduct	Policy Failure	Insufficient Evidence	Unfounded
Insubordination	1		1			
Substance Abuse	1		1			
Total	2		2			
Complaints	Received	Proper Conduct	Improper Conduct	Policy Failure	Insufficient Evidence	Unfounded
Insubordination	1		1			
Off-duty conduct	1		1			
Total	2		2			





-Chief Shawn McKinney
January 31, 2022